

# REWIND

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## SOUTH, 16–18 AUG

10<sup>th</sup> June 2019

Dear Local Resident,

You are receiving this letter, as a local resident or business, in the area close to our summer event, Rewind Festival. This letter contains some further information you may need about our activity in your local area and how to contact us if you should need any further information or assistance.

This year, the same management team is in place, some of whom you may have met or heard of throughout the year. Some key contacts have been included for you below.

### 1. KEY CONTACTS

#### **James Green – Local Resident Liaison**

James's role is to act as a direct point of contact for anyone who lives in or works in the area surrounding the festival, that would benefit from information and advance communication before the event – but he is also the main point of contact during the event for and queries that arise. Please do not hesitate to get in touch with him.

Email: [localresidents@rewindfestival.com](mailto:localresidents@rewindfestival.com)

Mobile: 07523 141 094

#### **Katt Lingard – Event Manager**

Katt is the overall manager, in charge of the delivery of a safe and successful festival. This includes designing adequate provision to ensure that impact is minimised where possible to local communities. She will be present during all local resident meetings ahead of the event and shall be present on site from the beginning of the build, through to the end of the break period.

Email: [katt.lingard@broadwicklive.com](mailto:katt.lingard@broadwicklive.com)

## **KEY UPDATES FOR 2019**

### **GRANTING OF NEW PREMISES LICENCE**

As many of you may be aware, Rewind Festival applied for a new Premises Licence in order to make some adjustments to the existing licence and apply for an increased capacity of up to 29,999 festival attendees.

This application was discussed at a Licencing Committee meeting and has resulted in the granting of a new licence for up to 23,000 festival attendees, after taking into consideration the views of both the Festival, the Local Authority and the Local Residents.

At our Local Residents meeting (date and location noted at the foot of this letter) we hope to share with you our plans for this year's event, run through any changes our new licence will have to event timings and our site layout and take on board any feedback or ideas that you may have.

### **TRAFFIC MANAGEMENT**

Working closely with our traffic management contractor, SEP for the second year running, as well as the local council, we have revised the previous traffic plan to identify key areas of improvement.

Key areas for improvement;

- Continued use of advance signage deployment
- Effective local resident vehicle identification to be in place
- Improved coordination of the one-way system
- Review of staff supervision and management on site to ensure diligence - Improved pedestrian management
- Continuing to deploy experienced supervisors in key positions
- Revised event hours
- Extended deployments during the 'break' phase of the event

### **SECURITY MANAGEMENT**

Rewind works hard throughout the year to develop robust security plans to keep our customer, staff and local residents safe throughout our time on site, and during the event. We are continuing to review and improve our plans; and welcome any feedback you may have that can help us to ensure Rewind is a safe event for all.

- Enhanced relationship and expand hours of attendance from local Police
- Introduction of CCTV
- Enhanced water safety resources

### **NOISE MANAGEMENT**

This year, we have chosen to work with the same Noise Consultant as 2018, known already to the Remenham area, Sam Laws, from MLM Consultancy. The dedicated Noise Management Team has a

clear plan and monitoring process for this year's event and shall be working closely with Environmental Health, landowners and other users of the festival site to ensure commitments are upheld in respect of noise regulations. Currently, we are undertaking an updated study of the ambient background noise level of the site by which to uphold our licence conditions relating to noise at the relevant location.

## **WASTE MANAGEMENT**

This year we have extended the scope of our waste management contractors across the entire event and introduced a number of green initiatives to reduce our landfill waste and plastic use on site.

Key areas for improvement;

- External litter management will be increased to cover more areas that have been identified as hot spots for litter
- We are committing to reducing, reusing and recycling as far as possible. This includes an introduction of policies on site regarding single use plastics, drinks straws and shatterproof plastics as much as is practicable.
- A post event litter pick will take place in the weeks following the event to capture event litter that presents itself in the regrowth process

## **LOCAL RESIDENT SUPPORT**

We are continuing to utilise a Local Resident Liaison role within the festival, to act as additional contact and support available to those who live and work closest to our event site. James Green is there for you to contact about any questions or concerns; before, during or after the event including, but not limited to;

- Ticketing
- Noise
- Waste
- Traffic
- Signage
- Public Disturbance

Should you have requests additional signage near your home, please email James with your request so it can be arranged. The number provided above will be a 24-hour line during the live event. Overnight, it will directly call our Event Control Room, who will assist with any queries or concerns.

## **ACCESSIBILITY**

We are committed to ensuring the festivals within our portfolio strive to be as inclusive as possible and as such we have made a number of improvements to our access facilities. From signing performances for those with hearing impairments and free carer tickets, to providing a number of specialist facilities. We are proud to be striving towards 'Silver Status' with industry advisors, Attitude is Everything after achieving 'Bronze Status' in 2018.

## **FESTIVAL CONTENT**

We continue to hope to provide the best experience of Rewind festival yet for our audience, and local residents. With more musical variety through the decades, there will be also be a number of added value activities and more entertainment than ever before. We aim to celebrate our site as much as possible, working with local taxi providers, coach providers, hotels and restaurants to ensure the benefit of Rewind is shared with local businesses.

## **CHARITY PARTNERSHIPS**

We shall be working closely with our local charity partner, Sue Ryder, as well as a number of donations and acts of support to local fundraisers, schools and community groups.

## **LOCAL RESIDENT TICKET POLICY**

Each household and business will be entitled to two adult guest passes per household, plus youth and child tickets as required. These tickets will entitle you access to the festival across the whole weekend free of charge.

Those who use the roads surrounding the festival to access their properties will receive vehicle passes to clearly identify their need to do so. This will assist our traffic management team in supporting local residents and their guests during the event.

In order to request your tickets and resident vehicle passes, please contact James at the email address provided above. We ask that all ticket requests are sent as soon as possible, to ensure you receive your festival tickets and resident vehicle passes.

## **KEY DATES**

Local Resident Meeting:	Tuesday 25 <sup>th</sup> June 2019 @ 7pm – Remenham Parish Hall
Festival Build Phase Begins:	Wednesday 7 <sup>th</sup> August 2019
Resident Ticket drop off:	13 <sup>th</sup> – 14 <sup>th</sup> August 2019
Rewind Event Days:	Friday 16 <sup>th</sup> August – Sunday 18 <sup>th</sup> August 2019
Festival Break Phase Begins:	Monday 19 <sup>th</sup> August 2019
Festival Break Phase Completes:	Friday 23 <sup>rd</sup> August 2019

We hope this letter has been helpful to you. Should you have any further questions, or anything you would like us to raise in the local resident's meeting, please contact James who can discuss this further with you.

We look forward to inviting you to join us this year and hope to see as many of you as possible at our next meeting.

Many thanks,

The Rewind Festival Team

